
Quality Policy

It is the belief of the Managing Director that the implementation of the management system throughout the Company, together with the achievement of quality objectives, and associated targets, will demonstrate our commitment to providing a first-class landscaping service with a reputation for professionalism and excellence. The purpose and context of the organisation have been aligned with the strategic direction of Kings Landscapes and its key stakeholders.

The Management system has been designed to be compliant with the requirements of the ISO 9001 Quality Management System and also demonstrates a commitment to our NH Sector Scheme part 18 approval, and other accreditations or applicable requirements.

The Company is committed to a process of continual improvement of the Quality management system.

The objective of this policy statement is to ensure customer needs and expectations are being not only met but exceeded and that those needs are fully communicated and understood within the organisation.

This policy, along with the Company objectives and the ongoing efficiency of the quality management system, shall be continually reviewed for suitability at management review meetings and is fully endorsed by the Managing Director who is responsible for ensuring it is known and understood throughout the organisation.

Signed:  _____

Date: 13th March 2018

Managing Director: **David Houghton**